

Installation guide for the “one” app

1. Request a registration code and download the **one** app



1 Request a registration code

<https://one-digitalservice.ch/code>

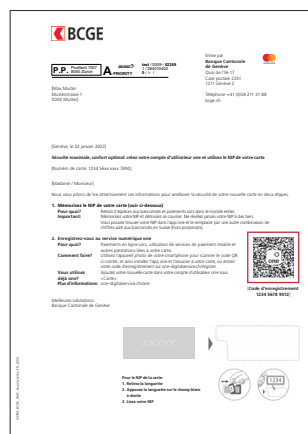
(Click on this link to be redirected to one-digitalservice.ch)

Go to one-digitalservice.ch and enter:

- your card number
- your date of birth



2 You will receive your registration code by post a few days after requesting it



Use the QR-code to activate the “one” app

3 Download the “one” app on your mobile using the App Store (iPhone) or Google Play (Android) once you’ve received your registration code

one

Download “one”
from the App Store



Download “one”
from Google Play

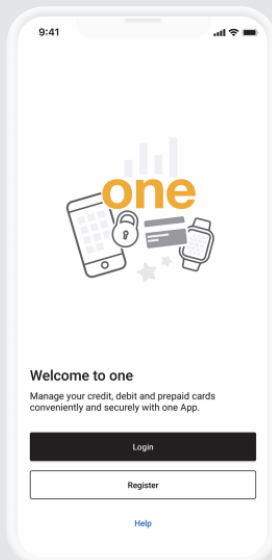


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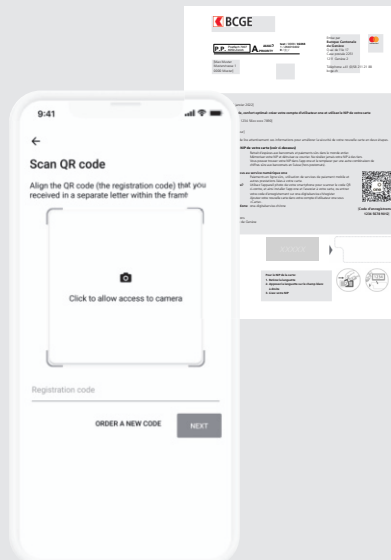
2. Activate “one” on your mobile



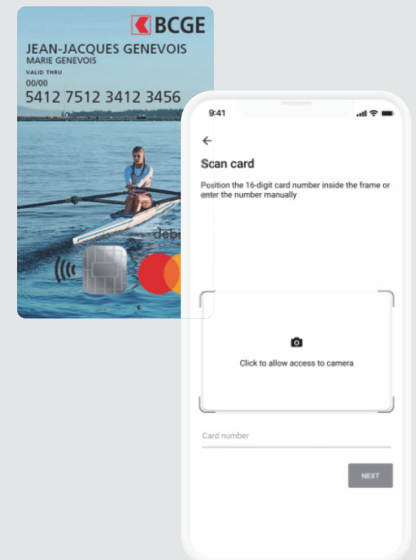
1 Launch “one” and click on “register”



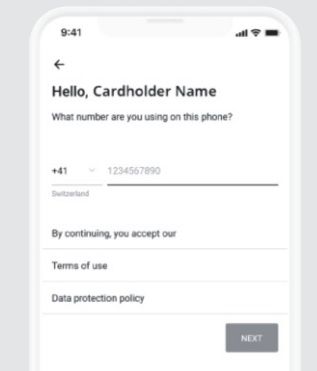
2 Scan the QR-Code from your activation letter



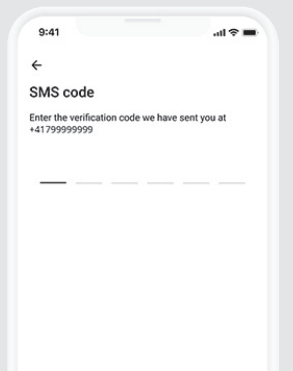
3 Scan your card



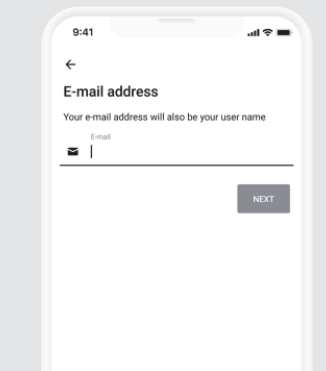
4 Enter your mobile number



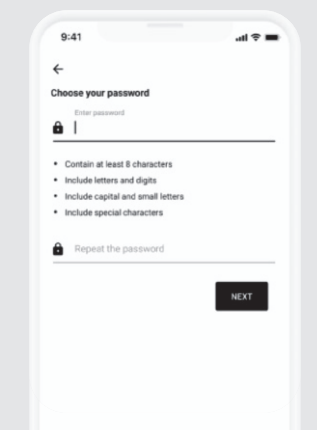
5 Enter the confirmation code received by SMS



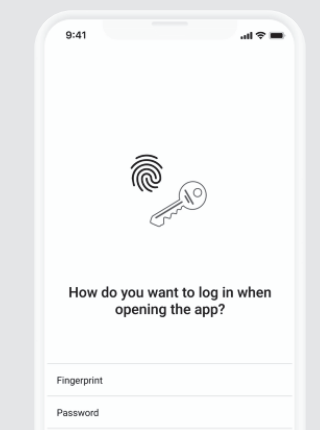
6 Enter your e-mail address



7 Set your password



8 Choose how to connect



9 Congratulations! You've activated the “one” app! You can now:

- Add your card to your phone's Wallet to:
 - Pay in store with your phone
 - Pay for online purchases using your Wallet
- Confirm your online purchases
- Manage your PIN
- Block/unblock your card
- View your purchases in real time
- Use geo-blocking
- Block/unblock internet purchases
- Use even more features